



Oscura ADSL Order Form

To confirm your order please complete this order form, and the direct debit form, and post to Oscura Ltd, Thames Tower, Reading, RG1 1LX. Questions on how to complete this form? Please call us on 0118 959 7200.

Contact Name _____
 Position _____ Company _____
 Address _____
 _____ Postcode _____
 Telephone _____ Fax _____
 E-Mail Address _____

ADSL Service Requirements

ADSL Service payments will be collected by direct debit by Entigy / Quick Internet

**Static IPs are only available on Office connections*

Home Light 2Mb	<input type="checkbox"/>	£12.76 per month	<input type="checkbox"/>	£153.09 per annum
Home Std 2Mb	<input type="checkbox"/>	£21.27 per month	<input type="checkbox"/>	£255.22 per annum
Business 1Mb	<input type="checkbox"/>	£40.00 per month	<input type="checkbox"/>	£480 per annum
Business 2Mb	<input type="checkbox"/>	£60.00 per month	<input type="checkbox"/>	£720 per annum
4 IP Subnet	<input type="checkbox"/>	£POA per month	<input type="checkbox"/>	£POA per annum
8 IP Subnet	<input type="checkbox"/>	£POA per month	<input type="checkbox"/>	£POA per annum
ADSL Connection	<input checked="" type="checkbox"/>	£40 one-off charge		

Hardware Requirements

USB Modem (single PC): £28
 Single Port Router: £33
 Four Port Router: £55
 Wireless Router: £60

Configuration and Install options

Firewall Advice Required?
 On-Site Install: £250 (if available)
 Internet Services Bundle Option (Domain, E-Mail and Web Hosting): £150 per annum

Service Delivery Date

____ / ____ / ____

Please specify the service delivery date, allowing ten days from order placement.

Installation Phone Number

Is this phone number for a
 home business?

Payment Details

All prices exclude VAT. Payment for monthly options will be taken via direct debit (please complete direct debit application form). For hardware and configuration options, Oscura accept payment via cheque. Signing below indicates that you have seen, and accepted, our terms and conditions:

Signed _____ Date _____

Print Name _____



Oscura Terms and Conditions

1. The Services

This contract covers the provision of electronic mail, news and related Oscura services (the "Services") by us - Oscura Limited ("Oscura") of Thames Tower, Station Road, Reading, RG1 1LX, to you ("the Customer"). This contract supersedes any and all preceding contracts with you for the Services. The Services and prices for the Services are those described in this document. All prices exclude VAT unless otherwise stated and are in UK £ Sterling. Keep a copy of this agreement for your records. This contract may not be varied other than in writing by a Director of Oscura.

The Customer agrees to indemnify Oscura and any parent companies and associated companies and individuals against any costs, direct or indirect, arising from a deliberate misuse of the Services (such as dissemination of illegal, harassing or libellous information from or through Oscura systems) by the Customer, over and above the other explicit provisions described herein. The Customer will, also, indemnify Oscura and hold them harmless from, all cost, claim, liability and expense (including legal fees) arising out of or resulting from any trademark infringement, falsity or failure of the registration of a domain (under whichever body). The Customer agrees that Oscura is not responsible for the content of the data traffic that it carries on behalf of the Customer. Oscura reserves the right to vary prices and services from time to time, and to remove restrictions or reduce prices without notice to the Customer.

2. Charges

The Customer will pay for all charges arising under this contract from his or her subscription to the Service. All charges are payable on demand. Failure to make payment in full will result in withholding of domain transfers and/or the provision of services. It is the Customer's responsibility to keep his or her mailbox password secret. If a third party uses the Customer's mailbox name and password with or without the consent of the Customer, then the Customer will be responsible for any resulting charges. Oscura may charge the Customer a regular subscription fee, minimum charge, and connect time fees in accordance with the price list issued by Oscura from time to time. Additional charges (for use of services such as fax, telex or database enquiries) will be according to price schedules available on the Service, which may change without notice. Liability for charges starts on the first day in which Oscura first makes the Service available to the Customer.

3. Liability

Oscura shall not be responsible for any loss or consequential loss of any kind whatsoever arising from use of the System. Any liability to the Customer shall be limited to the remainder of any fees paid by the Customer for Services less any deductions for charges incurred.

4. Confidentiality and Proof of Delivery

Oscura recommends that the Customer should take protective steps towards ensuring confidentiality and proof of delivery in respect of information of a commercially or personally sensitive nature. Oscura cannot and will not accept responsibility for any loss sustained by the Customer in the use of the network or the Services.

5. Data Protection

The Customer undertakes to comply with all rules, regulations and laws relating to the Service or its use including the Data Protection Act 1984.

6. Assignment

The Customer will not, without the prior written consent of Oscura, assign this contract, or any rights or obligations arising under this contract.

7. Sub-licensing

The Customer will not hire out any of the mailbox names assigned to him or her to any third party without the prior written consent of Oscura.

8. Limitations

The Customer will not use the Service nor permit the Service to be used for the transmission of information which is criminal, defamatory, or in breach of a third party's intellectual property rights or rights of confidentiality, and will indemnify Oscura in the event of such information being transmitted.

9. Force Majeure

If Oscura is hindered or prevented from performing this contract owing to any cause beyond the reasonable control of Oscura, Oscura may at its sole option delay, suspend or cancel, in whole or in part, performance of the Services under the contract and Oscura shall not be held responsible for its inability to deliver the Services.

In particular, Oscura cannot guarantee delivery or receipt of any electronic mail message or news article or any other data item, though it will make every reasonable effort to ensure such delivery or reception.

10. Termination

The annual contract is for 12 months on an ongoing annual basis. The quarterly contract is for 3 months on an ongoing quarterly basis. This contract may only be terminated by either party giving one month's written notice prior to the renewal date. Refunds will not be given. Oscura may terminate this contract without notice if the Customer fails to comply with any term of this contract.

11. Terms of this Agreement

If any of the above regulations prove to be invalid or void, the remainder of this agreement will remain in force. The parties will use their best endeavours to agree an alternative formulation for the disputed regulation as close as possible to the original intent of the parties. This agreement shall be subject to the laws of England.

12. Hacking

DON'T DO IT.

If we suspect that you are hacking, we may disable your Oscura account without notice. Unfortunately, we may also have to disable other users' accounts temporarily while we check out the System.

By signing you agree to pay liquidated damages of £500 for each instance of attempted hacking (by "hacking" we mean any kind of unreasonable use of the System: for example, unauthorised reading or altering of other users' data, or deliberate damage to us or to our System), and £2,000 for each instance of actual hacking. This is in addition to, and not in any way precluding, the possibility of prosecution under the Computer Misuse Act and other relevant legislation.

We reserve the right to audit your actions, and inspect any file on the System, to try to prevent hacking; we will keep confidential any information we come across unless we are required to disclose it by law or to demonstrate hacking has taken place. You agree to keep your password(s) secure and sufficiently obscure.